



**North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Michael Moseley, Director

March 21, 2005

**MEMORANDUM**

**To:** Legislative Oversight Committee Members  
Commission for MH/DD/SAS  
Consumer/Family Advisory Committee Chairs  
State Consumer Family Advisory Committee Chairs  
Advocacy Organizations and Groups  
North Carolina Association of County Commissioners  
County Managers  
County Board Chairs  
North Carolina Council of Community Programs  
State Facility Directors

Area Program Directors  
Area Program Board Chairs  
DHHS Division Directors  
Provider Organizations  
MH/DD/SAS Professional Organizations and Groups  
MH/DD/SAS Stakeholder Organizations and Groups  
Other MH/DD/SAS Stakeholders

**From:** Mike Moseley

**Re: Communication Bulletin #35  
Policy Guidance**



The provision of local crisis services is a key component of effectively serving individuals experiencing mental health, developmental disabilities and substance abuse issues. The Division has developed the attached document, *Policy Guidance: Development of Community Based Crisis Stabilization Services*. The purpose of this document is to clarify expectations about the provision of crisis services at the local level as required in the DHHS-LME Performance Agreement. Further, the document provides guidance regarding development of community capacity and operations of an array of crisis services.

Please contact Dr. Michael Lancaster at (919) 733-7011 or via electronic mail at [Michael.Lancaster@ncmail.net](mailto:Michael.Lancaster@ncmail.net), if you have questions.

Attachment

cc: Secretary Carmen Hooker Odom  
Lanier Cansler  
DMH/DD/SAS Executive Leadership Team  
DMH/DD/SAS Staff  
Richard Slipsky  
Coalition 2001 Chair  
Rob Lamme  
Jim Klingler  
Kaye Holder  
Dick Oliver

